



## Custom Development Implementation Specialist

Location: **Commerce, GA / Remote**

# of openings: **1**

Employment duration: **Full time**

Pay range: **Not Disclosed**

### Submit Resume to:

Shavon McKenney

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## Position Description

The K-12 Solutions Group custom development implementation specialist position involves working directly with new customers during training and implementation of K-12 Solutions Group Custom Products, working with existing customers for additional and supportive training including product demos.

## Job Responsibilities

- Work with K12SG Custom Development Manager in designing implementation plan for new customers
- Deliver high quality training to districts on all aspects of the K12SG Custom Products
- Remain up to date on new functionality of the K12SG Custom Products
- Provide on-going implementation support to new customers
- Assist in maintaining K12SG Custom Products support documentation
- Assist with quality assurance (QA) of K12SG Custom Products
- Work cooperatively with the Custom Development Support Team to assist with customer support cases
- Travel as needed
- Other related duties as assigned

## Desired Background

- Previous experience using Infinite Campus SIS or equivalent SIS
- 1-2 years experience in public/private school systems
- Excellent verbal communication and presentation skills
- Teamwork oriented

## Performance Expectations

- Perform job responsibilities as directed with a high degree of quality and professionalism
- Establish and maintain positive and productive work relationships with staff and customers
- Demonstration of time management and organization
- Detail oriented
- Able to determine and apply training techniques specific to the customer's interest level